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| Position/ Title: | Audiovisual Technician | | |
| Group/ Department: | KTP Operations | | |
| Location: | Frederick County, MD | Travel Required: | Travel Required |
| Level/Salary Range: | Entry Level: \$37-38k Annually | Position Type: | Salaried |
| Reports to: | Project Manager | Consideration Date: | 01/01/22 |
| URL: | www.kingdomtechpartners.com | | |
| External URL: | www.kingdomtechpartners.com/opportunities | | |
| Applications Accepted By: | | | |
| EMAIL: LORI GUYETTE, HUMAN RESOURCES LORI@KINGDOMTECHPARTNERS.COM | | MAIL: KINGDOM TECHNOLOGY PARTNERS, LLC PO BOX 303, MONROVIA, MD. 21770 | |
| Job Description | | | |
| ROLE AND RESPONSIBILITIES | | | |
| <p>Kingdom Technology Partners, LLC is a small veteran and family-owned business that has over 60 years of combined audio, video, lighting, and presentation experience. Kingdom Technology Partners strives to partner with organizations, most commonly houses of worship, and provide excellence through technology to help organizations use technology to reach their goals. Our company prides itself on not only providing proposals for installation of technical equipment but providing customizable partnership solutions. We understand that there is much more to technical systems than installing, configuring, commissioning, and turning the system over to our clients to make the systems and our clients successful. We understand that preventative maintenance and proper maintenance extends the life of technical equipment. We strive to build a partnership with our clients to understand their mission and vision. Understanding the short term and long-term vision of our clients is important to ensure that the technical system's we provide are high quality, reliable, scalable, and provide all the functionality needed to complete their mission and vision for years to come.</p> <p>Kingdom Technology Partners is actively seeking a full time Audiovisual Technician that has a primary responsibility to join our operations team headquartered in Frederick County, MD. Daily tasks include audiovisual installations and configuration, providing regular routine maintenance on AV equipment, training, consulting, and providing support to our partnership clients that include houses of worship, places of higher education, commercial, and residential.</p> <p>Position is responsible for assisting AV projects. Ideal candidate is well versed in Audio Visual equipment and its installation to include interactive boards, projectors and displays. Excellent customer service skills required. Ideal candidate should be familiar with remote control systems as well as Zoom, Teams, Rooms and Crestron and Extron platforms. Knowledgeable of various mounting approaches, whether ceiling, wall, or column mounted is a plus. Experience working or volunteering in a church setting is a plus.</p> | | | |

Other responsibilities of this position shall be but not limited to:

- Responsible for project and time-sheet documentation including markup drawings for as built documentation, commissioning report, and close out documentation.
- Required to complete assignments in a timely manner.
- Ability to manage projects and provide daily field reports to the Project Manager and/or Install Manager with drawings of each project if applicable.
- Basic understanding of AV installation, construction techniques and structured cabling.
- Knowledge of low voltage cabling is will be required after in-house training.
- Proficiency with hand/power tools, low voltage wiring, trim-out and installation of wall and ceiling mounts.
- Experience with test equipment required for commissioning.
- Ability to work under pressure within specified deadlines.
- Excellent organizational skills and the desire to work for a professional company.
- Ability to work well with others in a team environment.
- Basic knowledge and physical experience with installation including projection screens, display mounts, ceiling speakers, wired microphones and equipment racks.
- Maintaining a clean and safe working environment at all times.
- Ability to lift at least 50 lbs.
- Flexibility to travel at least 20 miles in the Washington, DC, Maryland, and Virginia areas is a must.
- Flexibility to work and travel on weekends is a requirement for houses of worship.

Characters:

- On time
- Consistency
- Proactive
- Problem Solver
- Innovative

QUALIFICATIONS AND EDUCATION REQUIREMENTS

High School Diploma required. Technical experience is preferred but not required. 3+ years of Customer Service Experience is required.

PREFERRED SKILLS

- Experience in customer service.
- Understanding of basic computer applications.
- Basic Project Management concepts (ie. Budgeting, Timeline, and Completion of Tasks)
- Ability to build consensus and relationships among managers, partners, and employees.
- Excellent verbal and written communication skills.
- Solid understanding of the audiovisual industry.
- Understanding of policy, planning, and strategy.
- Ability to develop, implement and review policies and procedures.
- Ability to oversee budgeting, reporting, planning, and auditing.
- Understanding of necessary legal and regulatory documents.
- Ability to address problems and opportunities for the company.

- Ability to build alliances and partnerships with other organizations.

ADDITIONAL NOTES

Must submit and pass a criminal background history check, including credit history check, and meet company policies as it pertains to the hiring process.

Must comply with company policies, dress codes, rules, and regulations as outlined in the Employee Handbook.

Must responsibly maintain company vehicles and assets to include keys, passcodes, credit cards, tools, and equipment (if applicable).

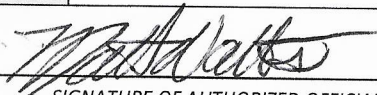
EMPLOYEE PACKAGE

1. This position is eligible for Paid Time Off (PTO), Holidays, Sick Leave, Compensatory Time, and Annual Leave.
2. This position is not eligible for health insurance at this time.
3. Paid travel to and from the office.
4. Discounted equipment purchases on select items.
5. 3% commission on customer referrals.
6. Free DOT Medical Examination for Company Drivers.
7. Paid On the Job Training.
8. Complimentary Use of Company Equipment.

Kingdom Technology Partners, LLC prohibits discrimination on the basis of race, color, religion, creed, sex, age, marital status, national origin, mental or physical disability, political belief or affiliation, veteran status, sexual orientation, gender identity and expression, genetic information, and any other class of individuals protected from discrimination under state or federal law in any aspect of the access to, process of hiring, or treatment of staff in its programs, activities, or in employment and application for employment. Furthermore, company policy includes prohibitions of harassment of employees, i.e., racial harassment, sexual harassment, and retaliation for filing complaints of discrimination.

Kingdom Technology Partners, LLC is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees and our clients.

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| Reviewed By: | Matt Walters, Project Manager | Date: | 12/12/21 |
| Approved By: | Pete Guyette, Owner | Date: | 12/13/21 |
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APPROVED:  DATE: 12/12/21
SIGNATURE OF AUTHORIZED OFFICIAL

